

Michael W Wright  
Clinical Assistant Professor  
Hankamer School of Business, Department of Management  
Baylor University

Department of Management  
One Bear Place #98006  
(254) 710-  
[michael\\_w\\_wright@baylor.edu](mailto:michael_w_wright@baylor.edu)

17037 Star Canyon Dr.  
Woodway, TX 76612  
(254) 495-0949  
[mwwright23@outlook.com](mailto:mwwright23@outlook.com)

### **Education**

**Executive MBA**  
Friends University

Nov 2000  
Wichita KS

**Bachelor of Science**  
Total Quality Management  
Friends University

Nov 1998  
Wichita, KS

**Associates Degree**  
Aircraft Maintenance Technology  
Community College of the Air Force

**1997**

### **Research Interests**

The effects of different leadership models in the applications and implementations of the Toyota production system also known as LEAN

### **Teaching Interests**

Operations management, management consulting, project management, and program management

### **Expertise**

Program Director, General Manager, Functional Leader, and Business Leader in profit and loss customer facing positions in Aerospace Development, Production, and Sustainment Programs.

### **Publications and Refereed Conference Proceedings**

**Wright, Michael W.**, McCormick, Blaine., Article: The LEAN Executive. *Texas CEO Magazine*. Spring 2020.

### **Presentations**

Delta Sigma Pi, Ethics in Business, 2017

**Articles in Progress**

**Strakos, Joshua K.**, McCormick, Blaine, Douglas, Matthew, Wright, Michael W. A Learning Management System- Based Platform to Assess Learning Outcomes In Operations Management. Target Journal: *TBD, being revised for resubmission.*

**Courses Taught**

*Undergraduate*

MGT 3325 Operations Management; Fall 2022 in-residence (80), 2 sections, Baylor University.

MGT 4355 Management Consulting; Fall 2022 in-residence (44), 2 sections, Baylor University.

MGT 3325 Operations Management; Spring 2022 in-residence (79), 2 sections, Baylor University.

MGT 4355 Management Consulting; Spring 2022 in-residence (47), 2 sections, Baylor University.

MGT 3325 Operations Management; Fall 2021 in-residence (79), 2 section, Baylor University.

MGT 4355 Management Consulting; Fall 2021 in-residence (42), 2 sections, Baylor University.

MGT 3325 Operations Management; Spring 2021 in-residence (40), 1 section, Baylor University.

MGT 4355 Management Consulting; Spring 2021 in-residence (38), 2 sections, Baylor University.

MGT 3325 Operations Management; Fall 2020 in-residence (80), 2 sections, Baylor University.

MGT 4355 Management Consulting; Fall 2020 in-residence (41), 2 sections, Baylor University.

MGT 3325 Operations Management; Spring 2020 in-residence (36), (pivot to online in March, due to COVID) (36), 1 section, Baylor University.

MGT 4355 Management Consulting; Spring 2020 in-residence (48) (pivot to online in March, due to COVID) (48), 2 section, Baylor University.

\*\*Note: Spring 2020 marked the implementation of a new end of course evaluation survey. \*\*

\*\*Note: Spring 2020 included a non-voluntary shift from in-residence to online mid-semester. \*\*

MGT 3325 Operations Management; Fall 2019 in-residence (64), 2 sections, Baylor University.

MGT 4355 Management Consulting; Fall 2019 in-residence (48), 2 sections, Baylor University.

MGT 3325 Operations Management; Spring 2019 in-residence (38), 1 sect, Baylor University.

MGT 4355 Management Consulting; Spring 2019 in-residence (47), 2 sect, Baylor University.

MGT 3325 Operations Management; Fall 2018 in-residence (80), 2 sections, Baylor University.

MGT 4355 Management Consulting; Fall 2018 in-residence (48), 2 sections, Baylor University.

MGT 3325 Operations Management; Spring 2018 in-residence (80), 2 sections, Baylor University.

MGT 4355 Management Consulting; Spring 2018 in-residence (48), 2 sections, Baylor University.

MGT 3325 Operations Management; Fall 2017 in-residence (79), 2 sections, Baylor University.

MGT 4355 Management Consulting; Fall 2017 in-residence (46), 2 sections, Baylor University.

MGT 3325 Operations Management; Spring 2017 in-residence (79), 2 sections, Baylor University.

MGT 3325 Operations Management; Fall 2016 in-residence (80), 2 sections, Baylor University.

### *Graduate*

MGT 5355 Management Consulting; Spring 2021 in-residence (10), 1 section, Baylor University.

MGT 5355 Management Consulting; Spring 2020 in-residence (13) (pivot to online in March, due to COVID) (13), 1 section, Baylor University.

MGT SV98-01 Management Consulting; Spring 2019 in-residence (12), 1 section, Baylor University.

### **Courses Developed**

Operations Management MGT 3325 (2016)  
Management Consulting MGT 4355 (2017)  
Management Consulting MGT 5355 (2019)

### **Service and Leadership**

- Waco Civic Theater, Board of Directors, (2022 – present)
- Baylor University Committee on Intellectual Property (2019 – present)
- The Consulting Group at Baylor, Faculty Advisor (2017 – present)
- Management Consulting Program Mentor (2017 – present)
- Hewitt Community Church, Deacon, Board of Directors (2017 - present)
- Invitation to Excellence Booth, Fall and Spring (2018 – present)
- Title IX Committee, Review Board Member (2018 – 2020)

### **Professional Memberships and Activities**

- Board of Directors, Waco Civic Theater, Spring 2022 - present

**Professional Experience**

**BAYLOR UNIVERSITY August 2016 – present**

**Clinical Assistant Professor, Department of Management (August 2016 - Present)**

- Responsible for teaching, and professional mentoring of business students
- Academic advisor to “The Consulting Club at Baylor”
- Growing the management consulting program and increasing interest in a consulting career

**THE WRIGHT EXPERIENCE CONSULTING February 2016 – present**

**President February 2016 - present**

- Owner/President “The Wright Experience Consulting, LLC” – SDVOSB
- Consulting services for aerospace companies and private equity firms
- Consulting services pro-bono for local companies and non-profits supporting MGT 4355

**L3 PLATFORM INTEGRATION DIVISION August 2012 – June 2015**

**President & Chief Operating Officer August 2012 – June 2015**

- Led the entire Platform Integration Division (Waco) and Aeromet Division (Tulsa) with P&L responsibility of >\$700M annual revenue
- Combined the facilities employed >2,500 people with >20 Government (DOD), International, and Commercial customers

**THE BOEING COMPANY, January 1997 – July 2012**

**KC-135 Program Director, January 2010 – July 2012**

- Program responsibility provided engineering fleet sustainment, depot maintenance, aircraft modification, supply chain support, engineering design, and parts support for the 400+ USAF aircraft fleet and 4 foreign military customers
- Program spanned 3 states and 4 foreign countries, employed over 700 people, and had over 300 suppliers, with P&L responsibility of ~\$150M annual revenue

**KC-10 Program Director, March 2006 – July 2012**

- Program responsibility provided 24/7 Contractor Logistics Support for the KC-10 fleet to include base supply support, all depot maintenance, all aircraft modification, support for Dutch KDC-10, and pursuit of future Modernization Programs
- Program spanned 6 states and 4 foreign countries, employed over 400 people, and had over 450 suppliers, with P&L responsibility of ~\$400M annual revenue

**Capture Team Leader for KC-135 PDM Competition, January 2005 – June 2006**

- Responsible for the capture of ten years of future business in San Antonio valued at \$1.4B

**Chief of Staff to President of Boeing Support Systems, April 2004 – January 2005**

- Assisted the President during his transition and its transformation to Support Systems

**E-6 Program Manager, November 2002 – April 2004**

- Program responsibility spanned activities for worldwide logistics, a major flight deck and backend communications upgrade, with P&L responsibility for ~\$150M annual revenue
- Program spanned organizations in 7 states across 3 organizations and 350 employees

**Re-engine Program Manager, June 2000 – October 2002**

- Program responsibility spanned activities for re-engine development/production of KC-135E to R and 5 RC-135 variants, with P&L responsibility of ~\$150M annual revenue
- Led 3 major campaigns and proposal efforts to re-engine RC-135, JSTARS (707), and NATO AWACS aircraft

**Senior Operations Manager, January 2000 – March 2002**

- Concurrently with Program Manager responsibilities, led Operations activities for Derivative and Tanker Upgrades organization that included aircraft modification, flight line operations, and production facilities
- Led cultural change throughout Operations organization to embrace change, employee involvement, and lean transformation

**KC-135 Un-scheduled Depot Level Maintenance Program Manager, September 1997 – October 2002**

- Managed Un-Scheduled Depot Level Maintenance (UDLM) Program - used primarily by the customer to develop major structural repairs on the KC-135
- Responsible and accountable for 100% of all program activities including P&L

**KC-135 Project Manager, January 1997 – January 2000**

- Initiated and managed all KC-135 Research and Development Integrated Product Teams for the KC-135 Program

**UNITED STATES AIR FORCE, 1974 – 1997**

**Chief Master Sergeant – Last position, 1993-1997, Headquarters Air Mobility Command, Program Manager KC-135 USAF Fleet**

- Top 1% of enlisted rank – responsible for USAF logistics and maintenance policy and functional manager of >4,000 enlisted people
- Lead Command Advocate for 609 aircraft fleet, leading policy decisions for 7 major commands and 2 Air Logistics Centers
- Managed \$350M annual budget for Program Depot Maintenance, Depot Level Repairs, and sustaining engineering
- Led the KC-135 through the Base Realignment and Closure of 1995 to consolidate 15 Tanker Wings into 5 Tankers Wings and Increase KC-135s for Guard and Reserve

**Chief Master Sergeant – 1992-1993, Aircraft Manager, Headquarters 7<sup>th</sup> Air Force, Republic of Korea**

- Developed logistics bed down plans for all aircraft committed to the protection of South Korea in the event of war
- Reported to 7<sup>th</sup> Air Force Commander on the status of all assigned aircraft and provided logistics & maintenance recommendations as required

**Senior Master Sergeant – 1988-1992, KC-135 Maintenance Branch Superintendent, 28<sup>th</sup> Bomb Wing**

- Top 3% of enlisted rank - Led all activities to support logistics and maintenance operations for 2 flying squadrons with 28 KC/EC-135 aircraft, the 2<sup>nd</sup> largest tanker branch in SAC
- Nominated by the 28<sup>th</sup> Bomb Wing and then 15<sup>th</sup> Air Force to become one of the United States Air Force's 12 Outstanding Airmen in 1992

**Professional Education and Training**

**Completed over 1300 hours of Leadership and Management training**

- L3 Executive Leadership Development Program – The Wharton School, PA.
- Boeing EMBA Integral Leadership Program – Notre Dame University, IN.
- Boeing Executive Leadership Center – 5 executive courses - St. Louis MO.
- Boeing Aerospace Industry Manufacturing Seminar, University of Washington, Seattle WA.
- USAF, Applied SAC Aircraft Maintenance Supervisor School, TX
- USAF, Senior Non-Commissioned Officers Academy
- USAF, Non-Commissioned Officers Academy
- USAF, Non-Commissioned Officers Leadership School
- USAF, Supervisory School
- USAF, Aircraft Maintenance Technical School, IL
- United States Air Force (USAF) Basic Training, TX

**Honors and Awards**

- Hankamer School of Business Early Career Teaching Excellence Award, 2021
- Aviation Week, Program Excellence Award, 2008
- Boeing Atlas Achievement Award, KC-10 Program, 2008
- Boeing Atlas Achievement Award, KC-10 Program, 2007
- Boeing Atlas Achievement Award, KC-10 Program, 2006
- Boeing Atlas Achievement Award, E-6 Program, 2003
- Boeing Quality Pride Award, 1998
- Air Force Meritorious Service Medal, 2 oak leaf clusters
- Air Force Commendation Medal, 1 oak leaf cluster
- Air Force Achievement Medal
- Nominated for 12 Outstanding United States Air Force, 28 Bomb Wing & 15<sup>th</sup> Air Force, 1992
- Received the Outstanding Young American Award, 1992 & 1997
- Distinguished Graduate, USAF, Senior Non-Commissioned Officers Academy, 1991
- Distinguished Graduate, USAF, Non-Commissioned Officers Academy, 1984
- Honor Graduate, USAF, Aircraft Maintenance Technical School, 1974